



ASHBURY MEADOW PRIMARY SCHOOL
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School Website: www.ashburymeadow.co.uk

Monday 01 June 2015

Dear Parents and Carers

School Logo Uniform Orders

The school uniform suppliers that we use to buy our uniform stock from now provide an online ordering service. We have decided that this is the way forward for our school as we will be growing to a two form entry. The school will still stock a small amount of uniform for emergencies only. We are advising all parents and carers to use the website for ordering uniform. If you do not have access to a computer you can go to Ashbury Meadow Community Centre and use one there.

The uniform website is: www.gooddies.co.uk you can also order from the link from our school website this is: <http://ashburymeadow.gooddies.co.uk>

I have attached all the information that you need to know about how to order and delivery. You can have it delivered to school free of charge or to your home address, a charge for postage and packing applies for home deliveries.

Yours sincerely

L Thomas (Mrs)
Headteacher

HOW TO ORDER

- To order your uniform Please select the product that you require and add it to the shopping cart.
- Every time you add a product you will be taken to the cart so you can see a summary.
- You can then click on continue shopping to add more items or continue to the check out process.
- You can then log in to your account to pay and submit your order or register if you are a first time customer.
- Please ensure you enter your correct billing address details.
- You have a choice of free delivery to school or home delivery at an additional cost.

YOU HAVE UNTIL MIDNIGHT ON THE 15TH OF THE MONTH TO PLACE YOUR ORDER FOR DELIVERY AT THE END OF THE SAME MONTH. IF YOU PLACE YOUR ORDER ON THE 16TH OF THE MONTH UP UNTIL MIDNIGHT ON THE 30TH YOU WILL RECEIVE YOUR ORDER THE MIDDLE OF THE FOLLOWING MONTH.

DELIVERY

- All orders received are made to order as we carry plain stocks and then personalise as required.
- We aim to deliver School wear orders direct to your School for collection within the agreed timescale and an agreed date set by your School.
- This is usually 10-15 working days from the cut off date displayed at the top of this uniform store.
- You can login to your account and check the status of your order by clicking on the order history link to the left of the page.

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**DELIVERY TO SCHOOL IS TO BE COLLECTED FROM THE SCHOOL OFFICE OR A DEDICATED COLLECTION POINT CHOSEN BY YOUR SCHOOL
YOU WILL BE NOTIFIED BY EMAIL ONCE YOUR ORDER HAS BEEN SHIPPED.**

HOME DELIVERY

WE WILL SEND YOU AN EMAIL ON THE DAY WE SHIP YOUR ORDER.

WE DO OUR BEST TO GET YOUR SCHOOL WEAR TO YOU AS SOON AS POSSIBLE AND AS A RESULT SOME ORDERS MAY ARRIVE EARLIER.

SCHOOL WEAR ITEMS SUPPLIED ARE SUBJECT TO AVAILABILITY OF STOCKS AT THE DATE OF YOUR ORDER. IF YOU ARE ORDERING MORE THAN ONE ITEM, YOUR SCHOOL WEAR MAY BE SENT TO YOU IN INSTALMENTS, IF CERTAIN ITEMS ARE OUT OF STOCK WE MAY USE AN ALTERNATIVE BRAND OF EQUAL QUALITY TO COMPLETE YOUR ORDER.

WE WILL INFORM YOU AS SOON AS WE CAN IF WE ARE UNABLE TO DELIVER YOUR ORDER WITHIN THE AGREED DELIVERY DATE SET BY YOUR SCHOOL AND YOU MAY AGREE AN ALTERNATIVE DELIVERY PERIOD OR YOU MAY CANCEL THE ORDER. IN NO EVENT SHALL WE BE LIABLE FOR ANY DAMAGES OR PENALTY FOR ANY DELAY IN DELIVERY.



School Uniform can now be ordered direct from our suppliers the address is <http://ashburymeadow.gooddies.co.uk>

- Two deliveries per month; cut off dates are on the 15th and 30th of each month.
- Free delivery to school for collection;
- Home delivery option available;
- Excellent quality uniform at competitive prices;
- Track the progress of your order;
- Secure and easy to use web store;

HOW DOES IT WORK?

Place your order online at the uniform store. Create an account and pay securely using pay pal or Credit/Debit cards.

Once you have placed your order you will receive an order confirmation.

Your order will be embroidered once the cut-off date has been reached it will then despatched to the school for collection free of charge, or to your home for an addition cost.

You will receive an email from gooddies once your order is shipped to notify you when to collect your order.

You can log in to your account and track the progress of your order and view your order history.



Welcome to Gooddies School wear online

Dear Customer

Your online school uniform store is now live and ready for use.

Your online web address is <http://ashburymeadow.gooddies.co.uk>.

(No need to enter www.)

You can also find a link to your store from our Website www.gooddies.co.uk.

Just click on the link Parents [Find](#) your school.

HOW IT WORKS?

We have provided your School with an online web store which displays the garments that you normally purchase from us. Parents can then log onto the web store and purchase the uniform that they require, make payment either through PayPal or Sage Pay using credit or debit cards. We will then deliver to the school free of charge in named bags or direct to parents home addresses at an extra cost.

We are not holding embroidered stock so we sweep the website twice a month on the 16th and 31st and all orders received before these cut off days will be delivered within 10-15 working days either to the school or home address as requested by each parent. The parents will be able to log in to their account at any time to check the progress of the order and once we have despatched we will email them so that they know when the order is due to be delivered.

Returns.

Parents have 14 days in which to return any items for a refund and must reorder through the web store. Items must be in their original condition unwashed and with no name tags applied. Parents must return the items with a copy of the packing slip or proof of purchase at their own cost. We recommend a parent obtains proof of postage. Refunds can take between 5-7 days to process.

Faults

We will provide the school with pre-paid bags and a returns form for parents to fill out and return any items found to be faulty.

The school can return using the prepaid bag .If the parent has proof of purchase and is within a 2 month period of purchase. Gooddies will then inspect the garment and contact the parent with our findings.